

Common Problems & Solutions

Problem	Reason	Solution	
Power LED indicator is not on	•Power is low,	•Charge the microphone to full power	
	•Charging cable is damaged or broken	 Check and replace the charging cable 	
Microphone has no sound	 Microphone is not powered on 	•Make sure the microphone is powered on	
	•Volume is turned all the way down	 Turn the microphone volume up 	
Noise when singing or recording	 Noise from the environment 	 Move to a more quiet setting 	
	 Mobile signal interference 	•Move the microphone further from the	
	 Music App setting issue 	smartphone or tablet	
		•Close and re-open the music App	
Recording quality is poor	•The microphone is not compatible	 Reboot the phone or use another 	
	with certain mobile phones	smartphone	
Music cuts out when in Bluetooth	•The microphone is too far away from	Move the microphone closer to the smart	
mode	the smartphone	phone	
	 Obstacles are blocking the 	 Move around or avoid obstacles between 	
	microphone from the smartphone	the microphone and smartphone	
Music is not loud enough	•Smartphone volume is too low	•Turn up the volume on the smartphone	
	•Original music file or App volume is	•Choose another music file of higher quality	
	too low	or a different music App	
Bluetooth cannot connect to the	•The music App does not support	•Choose a proper music player App that	
smartphone and other software	Bluetooth audio output	supports Bluetooth audio output	
or cannot be recorded			

5. Chemical Substances & Warning

1.Chemical Substances							
Harmful substance	Elements						
	PCB	batteries	accessories	Plastic cabinet	Metal cabinet		
PB	0	0	0	0	0		
Hg	0	0	0	0	0		
Cd	0	0	0	0	0		
Cr,VI	0	0	0	0	0		
PBB	0	0	0	0	0		
PBDE	0	0	0	0	0		

O:Indicates that the content of the hazardous substance in all homogeneous materials of the part is below the limit specified in ISO / IEC 6572-2011 standards.

X:Indicates that the hazardous substance is at least in the content of one of the materials in the part exceeding the limits specified in GB / T 26572-201standards.

Depending on the component and component manufacturer, the warranty period on the product and its components may vary. The expiry date on the component takes precedence over any conflicting or different environmental expiry date on the product.

in the markings indicate the life of the product environment. Electronic products must identify this symbol in China.

2. Warning

Use a soft, dry cloth to clean the product. Do not use any alcohol, ammoniac benzene, or other chemicals as this may cause damage to the product. To prevent the risk of fire or electric shock, do not expose the product to rain or moisture. Battery does not contain mercury, and do not puncture or burn.

6.Warranty Information

Manufacturer's Warranty (1 year)

1. J-Tech Digital Inc warrants the JTD-008 Wireless Karaoke Player to be free from defects in workmanship and materials, under normal use and service for a period of 1 year from the date of purchase from J-Tech Digital Inc or one of its authorized resellers.

2. If the product does not operate as warranted during the applicable warranty period, J-Tech Digital Inc shall, at its option and expense, execute one of the following as necessary:

repair the defective product or part

Deliver to the customer an equivalent product or part to replace the defective item

3. All products that are replaced become the property of J-Tech Digital Inc. Replacement products may be new or reconditioned. Repaired or replaced products are covered for the remainder of the warranty period.

Customer Service & Technical Support

1-888-610-2818

1.Bluetooth Mode

- 1.Turn on the microphone, the blue LED will come on and you will hear a greeting from the speaker, followed by "Bluetooth mode" to indicate that Bluetooth is enabled
- 2.Search Bluetooth ID "JTD-008" on a smart phone or tablet to connect. Once the microphone is successfully
- connected you will hear an indication from the speaker
- Note: Press "0000" on smart phone/tablet for the password prompt when making the Bluetooth connection.
- 3.Play a music app on your smartphone or tablet, such as Spotify, iTunes, Pandora, etc., to listen through the
- microphone speakers and sing along
- 4.Mix and match the microphone and music volume for the best karaoke singing

2.Recording Karaoke

- 1.Connect a micro USB to 3.5mm cable to the microphone
- 2.Connect the 3.5mm jack to a smart phone or tablet
- 3.Play a music app on your smartphone or tablet, such as Spotify,
- iTunes, Pandora, etc., to listen through the microphone speakers and
- Note: If there is a MicroSD card in the microphone, select the Line In mode and connect the smart phone or tablet in the same steps
- mentioned above. If there is no MicroSD card the microphone will not

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7.Service Instruction & Technical Support

Warranty Information

1.J-Tech Digital Inc shall not be responsible for any software, firmware, information or memory data loss of contained in, stored on or integrated with any products returned to J-Tech Digital Inc for repair/replacement under warranty.

1.If there is a quality problem within the first 30 days after the purchase dates, buyers can return the item for a refund. If the device is defective, the buyer can have the device replaced on behalf of J-Tech Digital within 1 year of their original purchase date. Buyer must provide a proof of purchase and order number for all refunds or replacements. 2.Any customer service or technical support inquiries can be submitted to the support team via phone or email:

J-Tech Digital support team Monday-Friday, 9AM-6PM CST support@jtechdigital.com