

Website: www.jtechdigital.com Toll Free: 1-888-610-2818 Email: support@jtechdigital.com

USER MANUAL

J-Tech Digital® HDMI 4K@60HZ 4:4:4 Matrix Extender

Model: JTECH-4K88-EX2



JTD-ID: 495

Catalogue

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MAINTENANCE
PRODUCT SERVICE
WARRANTY
MAIL-IN SERVICE

1. Features

- Incorporate HDBaseT technology
- HDMI 2.0 version support 4K@60Hz YUV4:4:4, 18G, HDR10
- Any one of the 8 HDMI Sources to any one of the 8 HDMI Displays
- 8 outputs includes 7*HDBaseT output and 1*HDMI output
- Transmit up to 70m under 1080p,40m under 4K@60Hz
- HDCP 2.2/1.4 compliant
- With wide-band Bi-Direction IR routed control(38~56KHz)
- Support 1x Analog Audio and 1x SPDIF Audio extraction output
- Support RS232 Pass Through
- Support Panel Button with LCD, IR Routing, RS232, TCP/IP, PC Tool Control
- Support USB updating
- Support POC (Receiver powered by HDBaseT Matrix)
- 1U rack design with mounting ears
- AC 110V~220V/50HZ/60HZ input

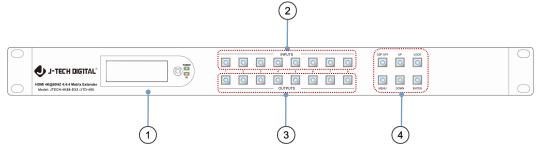
2. Package Contents

- 1). 1x Main Unit (HDBaseT Matrix) and 7x Receivers
- 2). 1x Power Cable
- 3). 1x Remote control
- 4). 16xIR Transmitter cables, 16x Wide-Band IR Receiver cables
- 5). 1x CD for control software & user manual

3. Specifications

Operating Temperature Range	-5 to +40°C(23 to +104 °F)
Storage Temperature Range	-10 to +60°C(-14 to +140 °F)
Operating Humidity Range	5 to 90 % RH (no condensation)
Input Video Signal	0.5-1.0 volts p-p
Input DDC Signal	5 volts p-p (TTL)
Bandwidth	18Gbit/s
Video Format Symmetria	4K@60Hz,YUV4:4:4
Video Format Supported	4k@30Hz/1080P/1080i/720P/576P/480P/576i/480i
HDCP Compliant	HDCP2.2 and HDCP1.4
Output Video	HDMI2.0 and HDMI 1.4 (over HDBaseT and HDMI)
Audio Format Supported	PCM, Dolby5.1, DTS5.1 digital audio
Maximum Transmission Distance	1080P 70m, 4K 40m
Power Consumption	100wtts (Max.)
Dimensions	L482 x W348 x H44 mm
Mass (Main Unit)	4 KG

4. Panel Descriptions



(1) LCD: Showing Matrix information

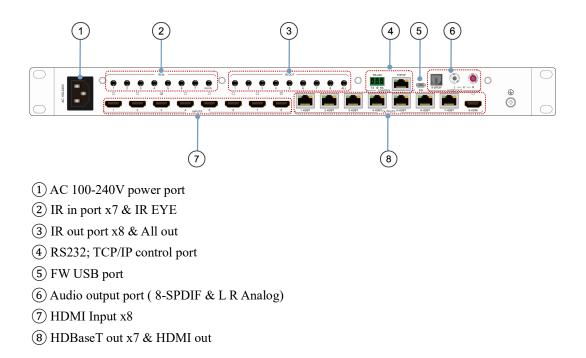
2 Input button OUT1~8

(3) Output button IN1~8

(4) Function button: DSP OFF; MENU; UP; DOWN; LOCK; ENTER

 $\ensuremath{\mathsf{DSP}}\xspace$ OFF : Short press output N, then press $\ensuremath{\mathsf{DSP}}\xspace$ of the output.

Long press Output 8 to select all output, then press DSP OFF to turn off all the output.





4.1 Input / output channel key operation

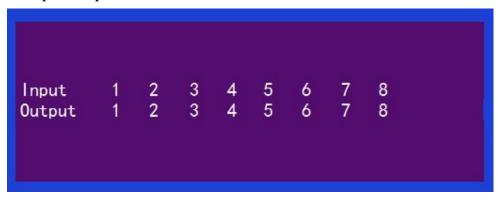
Channel	Button method				
Any Key	The first operation of the button can wake up the screen				
Input 1-8	Directly press the number key, such as input channel 1, and select "1" to press (only when the output port is selected, the input channel number will be valid)				
Output 1-8	Directly press the number key, such as the output channel 5, select the key "5" and press again to cancel the selection;Long press output channel 8 to select all channels, and lon press again to cancel				
MENU	Function Button; Enter the function option or back to previous option				
ENTER	Confirm Button: enter function selection mode				
UP	Button for UP option				
DOWN	Button for NEXT option				
DSP OFF	Shut down the current selected output				
LOCK	Long press lock (button built-in blue light on), Long press again to cancel lock (button built-in blue light off)				

4.2 Video switching operation

4.2.1 Video switch

The signal switch includes 8 free switching channels, which can be configured as input/output according to the requirements, forming a matrix of $1 \ge 8 \ge 8 \ge 1$, which can switch any input. Signal to 1 channel output or all channel output.

The specific operation is as follows:



Video switching mode (P1)

Switch the input to the output

Operation format: "output channel" + "input channel"

For Example: Output port 2,5,8 switch to input 7

Operation: Press OUT number "2" "5" "8" + IN number "7" to complete the switch

4.2.2 Video Control

The video interface have two sub menu

- 1. Video Switch
- 2. Video On/Off

The specific operation is as follows:

Video Switch
 Switch any output to one input or all outputs to the same input
 Select "Video" in the menu and press "ENTER"
 Then use "UP" " DOWN" button to select "Switching"
 Press "ENTER" enter next page
 Press "UP" " DOWN" button to select the output (The ninth port means ALL)
 Press "ENTER"
 Press "UP" " DOWN" to select the input
 Press "ENTER" , Switch Done

Menu >	
1/5	0/2
Video	> Switching >
Audio	> On/Off >
EDID	>
Setup	>
INFO.	>

Menu > Vide	eo >	
2/2	0/9	
Switching	> Out 1	>
0n/Off	> Out 2	>
	> O ut 3	>
	> Out 4	>
	> Out 5	> .

Menu >	Video	> Switch	ing>	
1/9		0/8		
Out 1	>	In 1	•	
Out 2	>	In 2		
Out 3	>	In 3		
Out 4	>	In 4		
Out 5	>	In 5		

Video Switch (P2)

2.Video On/Off
Turn on/off any output video or all outputs video
①Select "Video" in the menu and press "ENTER"
②Then use "UP" " DOWN" button to select "On/Off"
③Press "ENTER" enter next page
④Press "UP" " DOWN" button to select the output (The ninth port means ALL)
⑤Press "ENTER"
⑥Press "UP" " DOWN" to select "On" or "Off"
⑦Press "ENTER" , Switch Done

Menu > Vide	eo >		
2/2	0/9		
Switching	> Out 1	>	
0n/0ff	> Out 2	>	
	> Out 3	>	
	> Out 4	>	
	> Out 5	>	

Menu >	Video >	0n/0ff	>			
1/9		0/2				
0ut 1	>	0ff				
Out 2	>	0n		•		
Out 3	>					
Out 4	>					
Out 5	>					

Video On/Off (P3)

4.2.3 Audio Separation

The Audio Control have NINE sub menu

1. Out $1 \sim \text{Out } 8$

2. Mute (Default)

The specific operation is as follows:

Audio interface can be set to output Audio (Analog or SPDIF), then choose Audio output or mute Operating instructions:

Select "Audio" from the main menu and press "ENTER" to confirm

Press the up and down buttons to select "Out" or "Mute" and press "ENTER" to confirm the.

The bottom of the selected state will turn white with white dots at the back

Menu >		
2/5	0/9	
Video	<u>></u> 0ut 5	
Audio	> Out 6	
EDID	> Out 7	
Setup	> Out 8	
INFO.	> Mute •	

Audio mode (P4)

4.3 EDID Set Mode Interface

Default EDID

Default1	4K60 444 HDR AC-35.1	Default5	4K30 444 3D LPCM2.0
Default2	4K60 444 HDR LPCM7.1	Default6	4K60 420 HDR 3D AC-35.1
Default3	4K60 444 HDR LPCM2.0	Default7	4K60 420 3D LPCM2.0
Default4	4K60 444 LPCM2.0	Default8	1080P60 444 3D LPCM2.0

EDID Mode can set each input's EDID, Include: Default EDID; User EDID; Copy EDID; Copy HDBT EDID.

Specific operations are as follows

①Select "EDID" in the menu and press "ENTER"

(2)Then use "UP" " DOWN" button to select the input (The "In9" means ALL input)

③Press "ENTER" enter next page

(a)Press "UP" " DOWN" button to select the MODE that you need, then press "ENTER" to select the EDID

⑤After confirming EDID, specific information of the EDID (resolution, audio, EDID mode) will be displayed.

Menu >		
3/5	0/9	
Video	> In 1	>
Audio	> In 2	>
EDID	> In 3	>
Scene	> In 4	>
Mode	> In 5	>

Menu >	EDID >				
1/9		0/24			
In 1	>	Default	1		
In 2	>	Default	2		
In 3	>	Default	3		
In 4	>	Default	4		
In 5	>	Default	5		

Menu > EDID >	In 1 >
1/24 Default 1 • Default 2 Default 3 Default 4 Default 5	Mode:Default Date:1 4K60 444 HDR AC-35.1

EDID Setting mode (P6)

4.4 SETUP mode Interface

SETUP mode can set the device's RS-232 baud rate, DHCP, Reboot, Factory Specific operations are as follows

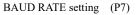
1. RS-232 Baud Rate setting

It has 7 kinds of baud rates inside the device: 2400; 4800; 9600; 19200; 38400; 57600; 115200 Default Baud Rate is: 115200

①Select "Setup" in the menu and press "ENTER"

②Then use "UP" " DOWN" button to select the "BAUD" and press "ENTER"
 ③Press "UP" " DOWN" button to select the baud rate and press "ENTER" to confirm

4/5 0/4 Video > Baud > Audio > DHCP > EDID > Reboot >			Menu >
Audio> DHCP>EDID> Reboot>		0/4	4/5
EDID > Reboot >	>	> Baud	Video
	>	> DHCP	Audio
	>	> Reboot	EDID
Setup > Factory >	>	> Factory	Setup
INFO. >		\rightarrow	INF0.



2. DHCP On/Off setting (Default OFF)

On means Dynamic; Off means Static ①Select "Setup" in the menu and press "ENTER" ②Then use "UP" " DOWN" button to select the "DHCP" and press "ENTER" ③Press "UP" " DOWN" button to select "On" or "Off" and press "ENTER" to confirm

llenu > Set 2/4	0/2		
Baud	<u>></u> 0ff	•	
DHCP	> 0n		
Reboot	>		
actory	>		

DHCP setting (P8)

3. Reboot setting

①Select "Setup" in the menu and press "ENTER"

②Then use "UP" " DOWN" button to select the "Reboot" and press "ENTER"
 ③Press "UP" " DOWN" button to select "No" or "Yes" and press "ENTER" to confirm

Menu > Se	tup >	
3/4 Baud DHCP	0/2 > No > Yes	
Reboot Factory	>	

Reboot setting (P9)

4. Factory setting

①Select "Setup" in the menu and press "ENTER"
②Then use "UP" " DOWN" button to select the "Factory" and press "ENTER"
③Press "UP" " DOWN" button to select "No" or "Yes" and press "ENTER" to confirm

Menu > Setup	>	
4/4	0/2	
Baud	> No	•
DHCP	> Yes	
Reset	<u>></u>	
Factory	>	

Factory setting (P10)

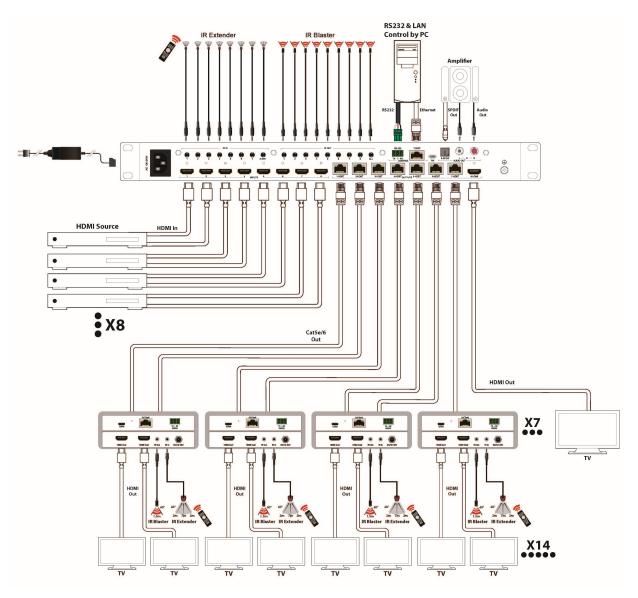
4.5 INFO mode Interface

Check the device information: IP or System information

Menu > 5/5 Video Audio EDID Setup INFO.	0/2 > System > > IP > >
Menu > IN 1/2 System IP	IFO. > co. xxx Type ××× Ver 1V0
Menu > IN 2/2 System IP	IFO. > DHCP off IP 192.168. 1.168 MASK 255.255.255. 1 GW 192.168. 1. 1 MAC 4658-4EE3-3D69

INFO mode (P11)

5. Application Diagram



6. Remote Control Description

- 1 Standby Mode
- (2) Lock or Unlock the Panel Button
- (3) Choose output from 1-8
- (4) Choose all the outputs.
- (5) X: Turn on/off output port which you select
- 6 PTP button: Mirror all inputs and outputs
- (Ex. Input 1 to output 1, input 2 to output 2, etc)
- 7 Choose input from 1-8
- (8) Menu (back to previous option) button
- (9) UP and DOWN button
- 10 Enter button



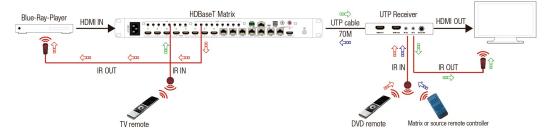
7. IR system

The matrix can pass the IR signal through the IR system to the HDMI source or pass the IR signal from the HDMI source to the HDMI sink



Dual way IR using:

Step1: "IR IN" is for HDBaseT output, "IR OUT" is for input channel Step2: "IR IN EYE" Controlled by all input IR; "IR OUT ALL" Controlled by all output IR. Step3: HDBaseT receiver support connect with IR receiver to control the Matrix by remote Step4: Matrix IR channel "IR IN EYE" support connect with IR-RX cable to control the Matrix by remote



8. Command Control

Control software operation: The serial control software is illustrated with SSCOM32 as an example. Basic Settings:



Double-click the software in the installation package to run specifically (as shown in figure 1 below) and install the RS232 software on the computer. **Enter the main interface of the software, as shown in the figure below.**

通讯端口 串口设置	显示发送多字	符串 小工具 帮助	回报作者 PCB打样	É	
**********CMD STA					
[CMD 00] #video_%c					
n%d					
ut%d					
atrix=%d					
noff=%d					
ielp					
[CMD 01]					
faudi o_%c					
n%d					
out%d mc=%d					
inc=#d .is=%d					
pdif=%x					
elp					
[CMD 02]					
fedid_%c					
n%d					
iser%d					
ode=%d					
lata=%d					
elp					
[CMD 03]					
lcd					
ain=%d					
hut=%d					
evel=%d					
elp form off					
[CMD 04]					
ip					
hep=%d					
p=%d. %d. %d. %d					
ask=%d. %d. %d. %d					
w=%d. %d. %d. %d ns=%d. %d. %d. %d					
ns=%d. %d. %d. %d etbios=%15T					
elp [CMD 05]					
group%d					
ze=%d					
ame=%15v					
elp					
[CMD 06]					
register%d					
d=%15t					
sd=%15t					
elp					
fCMD 07					
login					
d=%15t					
sd=%15t					
elp					
[CMD 08]					
port					
n%d					
dmi%d					
dbt%d					
ame=%15v					
elp four ool					
[CMD 09] uart%d					
uart%d aud=%d					
aud-»d ypass=%d					
[CMD 10]					
power					
hut=%d					
清除窗口 打开文	01		423× 77/14	■	nglish /2 /2 /2 /2 /2
				21	
第口号 COM7 Prolif				╡ □ HEX发送 □ 定时发送: [
1.	更多串口设置	□ 加时间戳和分包界	示,超时时间:20 m	◎ 第 1 字节至末尾加校验: №	lone 👻
● 关闭串口 🕑			示, 超时时间: 20 m	◎ 第 1 字节至末尾加校验: 1	lone 💌
● <u></u> 关闭串口		厂 加时间戳和分包显 #emd	示, 超时时间: 20 m	◎ 第 1 字节至末尾加校验:	lone 🔽

In the parameter configuration area, the serial number of serial port and PC connection is selected, and the baud rate of the communication protocol is completed: 115200 (default), data location: 8. Stop bit: 1, check bit: no, you can input the instruction in the command input area and control the machine or remote receiver.

Instructions:

1. All commands start from "#", command head "%c": "d" parameters, "l" lock, "s" save.

2. The "" in the commands cannot omit. Parameter: %d: 0 means ALL.

3. Command head & Parameter1 & Parameter2... need to add one "SPACE".

The following table is only an example. Please refer to the list of instructions.

Instruction description	instruction	parameter 1	parameter 2	parameter 3
Video switch	#video_%c	out%d	matrix=%d	matrix=%d
Audio Mode	#audio_%c	in%d	enc=%d	/
EDID	#EDID_%c	in%d	mode=%d	data=%d

Please refer to the " Command list" for details. Example: Output5 switch to input 6 channel off: Operation format: #video_d out5 matrix=6 onoff=0

9. Web Control



9.1. Change the IP address of your PC.

1). Connect the Ethernet port of matrix to the Ethernet port on PC by a crossover cable with RJ45 connectors.

2). Configure your PC as follows:

- ① Click Start > Control Panel > Network and Sharing Center.
- 2 Click Change Adapter Settings.
- ③ Highlight the network adapter you want to use to connect to the device and click **Change settings of this connection**.
- 3). The local Area commotion properties window for Network selection appears as below:
- 4). Click the Highlight Internet Protocol Version 4 (TCP/IPv4).
- 5). Click Properties.

6). Select Use the following IP Address for static IP addressing and fill in the details.

For TCP/IPv4 you can use any IP address in the range 192.168.1.1 to 192.168.1.255 (excluding 192.168.1.168).

- 7). Click **OK**.
- 8). Click Close.

Local Area Connection Properties	Internet Protocol Version 4 (TCP/IP)	/4) Properties
Networking Sharing	General	
Connect using:	You can get IP settings assigned au this capability. Otherwise, you need for the appropriate IP settings.	tomatically if your network supports d to ask your network administrator
Configure This connection uses the following items:	 Obtain an IP address automatic Obtain an IP address automatic Obtain an IP address 	cally
Client for Microsoft Networks Binicrosoft Network Monitor 3 Driver Bos Packet Scheduler	IP address:	192.168.1.2
	Subnet mask: Default gateway:	255.255.255.0
✓ Internet Protocol Version 4 (TCP/IPv4) ✓ Link-Layer Topology Discovery Mapper I/O Driver ✓ Link-Layer Topology Discovery Responder	 Obtain DNS server address au Use the following DNS server a 	
Install Uninstall Properties	Preferred DNS server:	
Description TCP/IP version 6. The latest version of the internet protocol	Alternate DNS server:	
that provides communication across diverse interconnected networks.	🔲 Validate settings upon exit	Advanced
OK Cancel		OK Cancel

Web Control (P19)

Default IP Address: 192.168.1.168; MASK: 255.255.255.0; Gateway:192.168.1.1; MAC:0008-DCCA-CF3F (Each device have different MAC address)

9.2. Enter Web and Control.

1) Enter the default IP address of the matrix: 192.168.1.168.

2) You will see following picture and control:

(User Name: admin; Password:admin)

Note: web control is recommended to use Google, fire fox, IE8 and above browsers, using other browsers may not be compatible

(¬) (→) (→) (+++++++) (¬) (→) (→) (→) (→) (→) (→) (→) (→) (→) (→	ଳ <u>ନ</u> ଶ
LOG IN	
🚢 admin	
۶	
Log in	

Web Control (P20)

WEB interface introduction

1. Icon: the page title label displays the device name or type

2. Status display and description:

2.1 Click the menu bar on the left, you can enter the corresponding operation interface

2.2 After the operation is finished, there is no need to click the button like confirm, and it can be switched quickly. Please do not click continuously, otherwise the data refresh will be out of sync

2.3 Video/Audio/EDID interface, input or output button, when there is device active or TV access, the border of the corresponding button is shown as blue

3. Login interface:

Total 5 groups of accounts: accounts and passwords are 5-15 alphanumeric and underlined, other invalid or correct characters are intercepted;Account admin~admin4 total 4 accounts, password: admin

Login page:

Get the IP address of web server according to serial port message /LCD display;To ensure network connectivity, enter IP address in the browser address bar and click to enter the login interface. Enter the correct account number and password to enter the interface

Note:

This web set a cookie, when the password and account are correct, if the browser is not closed, refresh the page again, will automatically log in, if you save the account password into the cookie, after closing the web page again enter the IP address can directly enter the control page

"VIDEO" interface description:

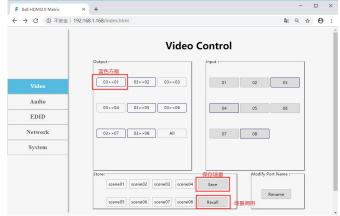
1. Output selection bar: [01>>0]~[08>>08], input option bar: 01~08 means input port; all means select all

2. Video switch: First select the output then select input to complete the switch. For example: select [03>>01], then click 01

Blue box will be displayed when signal source or TV is connected 3. Scenario application

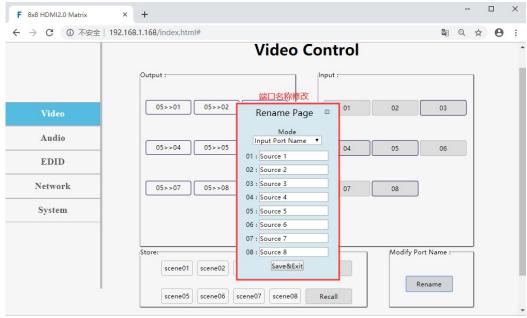
Save: Select any one of preset 1-8, blue means selected, and then click save to complete the save

Apply: select any one of perset1~8 and click Apply again to complete the recall



Web control (P21)

Rename: modify input/output port name. Operation steps: click into the interface of port modification, enter the name of modification in the new name column and click Save&Exit



Web control(P22)

"AUDIO" interface description:

1. Represents the output audio. You can only choose to output all or mute all

2. Just click the icon directly to complete the operation, rather than fast continuous operation

	Audio Output Control
	Output :
Video	Output 1 Output 2 Output 3 적값
Audio	
EDID	Output 4 Output 5 Output 6
Network	
System	Output 7

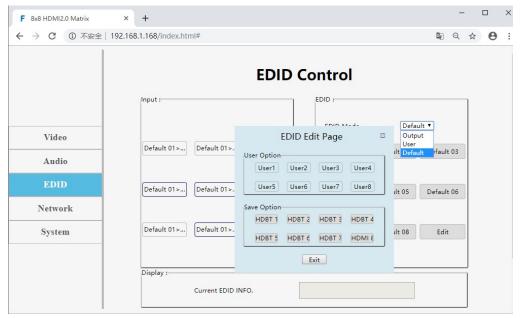
Web control(P22)

"EDID" interface description:

Default EL	ND:		
Default1	4K60 444 HDR AC-35.1	Default5	4K30 444 3D LPCM2.0
Default2	4K60 444 HDR LPCM7.1	Default6	4K60 420 HDR 3D AC-35.1
Default3	4K60 444 HDR LPCM2.0	Default7	4K60 420 3D LPCM2.0
Default4	4K60 444 LPCM2.0	Default8	1080P60 444 3D LPCM2.0

Default EDID:

Blue means selected



Web control(P23)

User EDID: uesr1~8 means the user's EDID. A total of 8 EDID can be saved. Copy EDID: HDMI01>>01 means copy output HDMI01's EDID; HDBT01>>01 means copy HDBT01's EDID

"Network" interface description:

 The interface displays Mac address, IP address, sub code mask and gateway address
 DHCP can only modify IP address, sub net mask and gateway in the off state, and does not support any parameter modification in the on state
 DHCP switch: click Apply after click the white scroll bar to modify

	Network Info			
Video	Mac Address :	46:58:4E:E3:3D:69		
Audio	IP Address :	192.168.1.168		
EDID	Net Mask Address :	255.255.255.0		
Network System	Gate Way Address :	192.168.1.1		
	DHCP :	Off		
		Apply		

System interface description:

The user name means change the logged-in user name. New password means enter the new password in the login interface, enter the new password again to confirm, and click apply to complete the modification after entering

(1.Matrix has 5 default accounts: admin~admin4, password: 123456. Account has level permissions

2. Only supports changing 6-15 characters of the account password in the form of letters, underscores and Numbers.)

	168.1.168/index.html#			-0	Q	-	
		Syster	n Setting				
	System Setting						
Video		Reboot	Factory				
Audio					J		
EDID	Change Password				ĺ		
Network		User Name :	admin				
System		New Password :					
		Confirm the Password :					
		固件	版本信息		ļ		
			Version				

Web control(P25)

10. RS232 Pass through

By RS232 Command, the matrix can send RS232 data to control the receivers ,also the receiver can send RS232 data to control the Matrix.

Please refer to the command list which included in the manual.

11. RS232 Online upgrading Firmware

1. Use serial port upgrade, and the host dial code is pre- adjusted to the right to enter the serial port upgrade mode;

2.RS232/Micro USB connection computer and product, open special upgrade software, click "Refresh" to make serial number Refresh;

3.COM port to choose the port connected with the product;

4. The baud rate setting is consistent with the host baud rate (default 115200);

5. Upgrade instructions in the upgrade instruction box (some instructions are as follows);

A1 means MCU;

A1 01 means GUI;

F0 01 means HTML.

6. Click on the "..."Select the upgrade file for download;

7. Click "Update" and the system starts to upgrade;

8. The updated information box will prompt "Succeed" information when the upgrade is completed, and the representative program has been upgraded successfully.

Note:Before burning, it is confirmed that HDMI/HDBT input and export are suspended.If other devices are connected, the host will automatically stop the upgrade.

If the upgrade progress bar is stopped in the middle of the upgrade, then the host will need to be rebooted, then the serial port will be upgraded.

	BAUD				
COM1 通信端口 V	r 115200 ∨	COM	BAUD	PORT	
PORT		COM13 -	115200 -	AO	REFRES
Al	REFRESH				
PATH		C:\Users\ch	enchanghong (u)\Desktop\MX12HDR\MCU\I	
C:\					
					UPDAT
	UPDATA				
JART_ISP V1.4 2019-10-24	^		-03-26 15:19: C:\Users\che	58 nchanghong (u) \Desktop	
Steps : 1.Refresh the serial com:		\MX12HDR\MC			
2.Select com, baud, port;		File size :			
Select firmware or drag to this software;			Ack eras ok		
4.Upgrade;			Ack data ok		
Note :			.Ack stop ok		1
1.You need to disconnect from other devices	hefore	Spend time	: 23806 ms		
upgrading;	Deloie	### Succeed	! ### 升级	成功	
	ia.				
Do not interrupt the upgrade when upgradin					

MAINTENANCE

Clean this unit with a soft, dry cloth. Never use alcohol, paint thinner of benzine to clean this unit.

PRODUCT SERVICE

(1) Damage requiring service:

The unit should be serviced by qualified service personnel if:

(a) The DC power supply cord or AC adaptor has been damaged;

- (b) Objects or liquids have gotten into the unit;
- (c) The unit has been exposed to rain;

(d) The unit does not operate normally or exhibits a marked change in performance;

The unit has been dropped or the cabinet damaged.

(2) **Servicing Personnel:** Do not attempt to service the unit beyond that described in these operating instructions.Refer all other servicing to authorized servicing personnel.

(3) Replacement parts: When parts need replacing ensure the servicer uses parts

specified by the manufacturer or parts that have the same characteristics as the

original parts. Unauthorized substitutes may result in fire, electric shock, or other Hazards.

(4) **Safety check:** After repairs or service, ask the servicer to perform safety checks to confirm that the unit is in proper working condition.

WARRANTY

If your product does not work properly because of a defect in materials or workmanship, our Company (referred to as "the warrantor") will, for the length of the period indicated as below, (Parts(2)Year, Labor(90) Days) which starts with the date of original purchase ("Limited Warranty period"), at its option either(a) repair your product with new or refurbished parts, or (b) replace it with a new of a refurbished product. The decision to repair or replace will be made by the warrantor.

During the "Labor" Limited Warranty period there will be no charge for labor.

During the "Parts" warranty period, there will be no charge for parts. You must mail-in your product during the warranty period. This Limited Warranty is extended only to the original purchaser and only covers product purchased as new. A purchase receipt or other proof of original purchase date is required for Limited Warranty service.

MAIL-IN SERVICE

When shipping the unit carefully pack and send it prepaid, adequately insured and preferably in the original carton. Include a letter detailing the complaint and provide a day time phone and/or email address where you can be reached.

LIMITED WARRANTY LIMITS AND EXCLUSIONS

 This Limited Warranty ONLY COVERS failures due to defects in materials or workmanship, and DOES NOT COVER normal wear and tear or cosmetic damage.
 The Limited Warranty ALSO DOES NOT COVER damages which occurred in shipment, or failures which are caused by products not supplied by warrantor, or failures which result from

accidents, misuse, abuse, neglect, mishandling, misapplication, alteration, faulty

installation, set-up adjustments, misadjustment of consumer controls, improper maintenance, power line surge, lightning damage, modification, or service by anyone other than a Factory Service center or other Authorized Servicer, or damage that is attributable to acts of God.

2) THERE ARE NO EXPRESS WARRANTIES EXCEPT AS LISTED UNDER "LIMITED WARRANTY COVERAGE". THE WARRANTOR IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT, OR ARISING OUT OF ANY BREACH OF THIS WARRNTY. (As examples, this excludes damages for lost time, cost of having someone remove or re-install an installed unit if applicable, travel to and from the service, loss of or damage to media or images, data or other recorded content. The items listed are not exclusive, but are for illustration only.)

3) PARTS AND SERVICE, WHICH ARE NOT COVERED BY THIS LIMITED WARRANTY, ARE YOUR RESPONSIBILITY.